

IOS APP-RESIGNING AND VOIP CERTIFICATE GUIDE

Process Revision History

Ver. No	Date	Author	Approved by	Description	
1.0					

TABLE OF CONTENTS

1	CONFIGURING IOS SUPPORT	. 4
2	REQUIREMENTS	. 4
3	SETTING UP THE IOS ENTERPRISE DEVELOPER ACCOUNT	. 4
Ste	p 1. Log in to your iOS Enterprise Developer account	. 4
Ste	p 2. Create a new Application Identifier	. 5
Ste	p 3: Now, navigate to Certificates, and create a VoIP Certificate	10
Ste	p 4. Create a new Provisioning Profile with your new Application ID	16
4	HOW TO CREATE .P8 FILE	22
5	REFERENCES	24

1 CONFIGURING iOS SUPPORT

In order to provide the best security possible, Lookout distributes its Lookout for Work iOS app outside of the iOS App Store. Before distributing apps that aren't in the App Store for employees of your enterprise, you need to re-sign them with your iOS Enterprise Developer Certificate.

2 **REQUIREMENTS**

- 1. Apple Developer Program membership
- 2. Mac running OS X 10.9 or newer
 - You may need admin access on the Mac in order to run applications downloaded from the internet
 - You will need to install the Xcode Command Line Tools from:<u>https://developer.apple.com/download</u> <u>s/</u>
 - You will need to add the "WWDR Certificate (Expiring 02/07/23)" to your keychain. It can be found at:<u>https://www.apple.com/certificateauthority/</u>

3 SETTING UP THE IOS ENTERPRISE DEVELOPER ACCOUNT

IntelligentKit framework has proprietary code which has below features

STEP 1. LOG IN TO YOUR IOS ENTERPRISE DEVELOPER ACCOUNT

- Log in to your iOS Enterprise Developer account at <u>https://developer.apple.com/account/#/</u> <u>membership</u>
- You can verify this is an iOS Enterprise Developer account (and not a normal iOS Developer account) by clicking "Membership" and checking the program type "Apple Developer Enterprise Program"

Ceveloper		Account
Program Resources		
≡ Overview		
① Membership		Membershin Details
People Peo		Your team's membership information and legal agreements.
⊘ Certificates, IDs & Profiles		
CloudKit Dashboard	Membership Information	
E Servers	Program Type	Apple Developer Enterprise Program
🗙 Code-Level Support	Team Name	Lookout, Inc.
Additional Resources	Team ID	
Documentation	Entity Type	In-House / Enterprise

STEP 2. CREATE A NEW APPLICATION IDENTIFIER

In order to distribute a new application, you'll first need to create a new, unique App ID. Lookout recommends using com.lookout.enterprise.**YourCompanyName**

• From the Program Resource column on the left click "Certificates, IDs, & Profiles."

TITLE

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É Developer	Account	
Program Resources		
≔ Overview	Looko	ut.Inc
① Membership	Apple Developer E	Interprise Program
⊘ Certificates, IDs & Profiles		
CloudKit Dashboard		Same and the second sec
副 Servers		Θ
★ Code-Level Support	Deeple	Cartificator Identificare & Drofiler
Additional Resources	Send invitations to your development team so they can take advantage of membership	Manage the certificates, identifiers, profiles, and devices you need to develop and
Documentation	resources.	distribute apps.
Downloads		

• Then click "App IDs" under identifiers.

Ceveloper	Discover	Design	Develop	Distribute	Support	Account	Q
Certificates, Ide	ntifiers & Pr	ofiles				kingston ya	n 🔻
iOS, tvOS, watchOS	5 •			iOS App IDs		+	٩
③ Certificates		86 App IDs total.					
≡ All	N	ame		≜ ID			
Pending	A	ad Poc		com.lookout.aad-p	оос		
Development	D	isney LES App		com.disney.LES	com.disney.LES		
Production	E	nterprise DNS Filter Dem	o	com.lookout.enter	prise.dnsfilter		
D Identifiers	IL I	/MCompanyName		com.lookout.enter	prise.JMMCompanyNar	ne	
App IDs	Je	nkins Lookout Enterpris	e App	com.Lookout.Enter	prise		
Website Push IDs	Ju	istins Fake Positive		com.lookout.fakeP	ositive		
iCloud Containers	Ŀ	W Personal VPN POC		com.lookout.enter	prise.personalvpn		
App Groups	u	(OSecMalwareApp		*			
Devices	L	ogin		com.lookout.login.	internal		
≡ All	L	ookout Dogfooding		com.flexilis.securit	y.internal		

• Click the "+" button in the upper right corner.

🗳 Developer	Technologies Resources	Programs Support Member Cent	ter Search Developer
Certificates, Identifiers &	Profiles		David Richardson 🔻
iOS Apps 👻		iOS App IDs	(+ Q
Ø Certificates	1 App IDs Total		
■ All	Name	* ID	
 Pending Development 	Xcode iOS App ID com drinc HelloWid	getObjC com.drinc.HelloWidgetObjC	
Production			
 Identifiers App IDs Pass Type IDs Website Push IDs iCloud Containers App Groups Merchant IDs 			
 Devices All Apple TV Apple Watch iPad iPhone iPod Touch Provisioning Profiles All Development Distribution 			

• For Name use "Lookout for Work"

Under App ID Prefix if it allows you to choose a value select the value with "(Team ID)" written after it.

- For App ID Suffix select the "Explicit App ID" radio button.
- For Bundle ID put "com.lookout.enterprise.YourCompanyName"

Note: YourCompanyName should not contain any punctuation or special characters. For example, "Acme Inc" should become "AcmeInc". You will need to remember this value later!

Certificates	
= ΔII	
Pending	
Development	ID Registering an App ID
Production	_
- Houdeton	
D Identifiers	
App IDs	The App ID string contains two parts separated by a period (.)—an App ID Prefix that is defined
Pass Type IDs	as your Team ID by default and an App ID Suffix that is defined as a Bundle ID search string.
Website Push IDs	Each part of an App to has different and important uses for your app. Learn More
iCloud Containers	
App Groups	App ID Description
Merchant IDs	
Devices	Name: Lookout for Work
■ All	You cannot use special characters such as @, &, *, ', "
Apple TV	
Apple Watch	Ann ID Prefix
iPad	
iPhone	Value: Team ID) 😒
I iPod Touch	
Provisioning Profiles	App ID Suffix
All	
Development	• Explicit App ID
Distribution	If you plan to incorporate app services such as Game Center, In-App Purchase, Data Protection, and iCloud, or want a provisioning profile unique to a single app, you must
	register an explicit App ID for your app.
	To create an explicit App ID, enter a unique string in the Rundle ID field. This string
	should match the Bundle ID of your app.
	Bundle ID: com.lookout.enterprise.AcmeInc
	We recommend using a reverse-domain name style string (i.e.,
	com.domainname.appname). It cannot contain an asterisk (*).
	Wildcard App ID This allow you to use a single App ID to match multiple and To encode with the Lt.
	I his allows you to use a single App ID to match multiple apps. To create a wildcard App ID, enter an asterisk (*) as the last digit in the Bundle ID field.
	Bundle ID:

• Under App Services check "Push Notifications". No other boxes need to be checked. It is okay if some options are stuck checked. Then click Continue.

App Services

Select the services you would like to enable in your app. You can edit your choices after this App ID has been registered.

Enable Services: 🗌	App Groups
	Associated Domains
	Data Protection
	O Complete Protection
	O Protected Unless Open
	 Protected Until First User Authentication
1	Game Center
	HealthKit
	HomeKit
	Wireless Accessory Configuration
	iCloud
	Compatible with Xcode 5
	 Include CloudKit support (requires Xcode 6)
1	In-App Purchase
	Inter-App Audio
	Passbook
	Push Notifications
	VPN Configuration & Control
	Cancel

 On the following screen double check that the App ID description is "Lookout for Work", the Identifier is **TeamID**.com.lookout.enterprise.**YourCompanyName** and Push Notifications are "Configurable". If you need to fix anything, click "Back" otherwise hit "Register" and then "Done".

STEP 3: NOW, NAVIGATE TO CERTIFICATES, AND CREATE A VOIP CERTIFICATE.

• Select the App ID you just created (or your existing one) Certificates>Production. This will require creating a certificate signing request via Keychain.

Ś	Developer	Discover	Design	Develop	Distribut	te Suppor	t Account	Q
(Certificates, Iden	tifiers & F	rofiles				kingsto	n yan 🔻
	iOS, tvOS, watchOS	•		iOS (Certificates	(Production)		+ Q
1	Certificates	- 1	7 Certificates Total					
	≡ All	- E	Name		× 1	Гуре	Expires	
	Pending		Lookout, Inc.		į	OS Distribution	Sep 07, 2018	
Г	Development Production		Lookout, Inc.		i	OS Distribution	Sep 02, 2018	
Ľ	APNs Auth Key		com.lookout.enterprise.L	ookoutinternal	V	/oIP Services	Aug 10, 2017	
8	D Identifiers		com.lookout.enterprise.l	eom	V	/oIP Services	Dec 20, 2017	
	App IDs		com.lookout.enterprise.s	eapac	V	/oIP Services	Sep 07, 2017	
	Pass Type IDs		com.lookout.enterprise.t	est	V	/oIP Services	Aug 01, 2017	
	Website Push IDs		com.lookout.enterprise.t	smith	V	/oIP Services	Nov 08, 2017	
	App Groups							
1	Devices							
	≡ AII	_						
	Apple TV							
	Apple Watch							
	■ iPad							
	iPhone							
	iPod Touch							

• Select Production section under Certificates and then the "+" icon.

• Select VoIP Services Certificate then the "Continue" button

Development	
Distribution	Apple Push Notification Authentication Key (Sandbox & Production)
	Get an authentication key to generate server-side tokens. You can use these tokens as an
	for multiple apps and does not expire
	to matthe apps and does not expire.
	Apple Push Notification service SSL (Sandbox & Production)
	Establish connectivity between your notification server, the Apple Push Notification service sandbox, and production environments to deliver remote notifications to your app. When utilizing HTTP/2, the same certificate can be used to deliver app notifications, update ClockK complication data, and alert background VoIP apps of incoming activity. A separate certificate is required for each app you distribute.
	Pass Type ID Certificate
	Sign and send updates to passes in Wallet.
	Website Push ID Certificate
	Sign and send updates for Websites.
	WatchKit Services Certificate
	Establish connectivity between your notification server, the Apple Push Notification service
	sandbox, and production environment to update ClockKit complication data. When utilizing HTTP/2, the same certificate can be used to deliver app notifications, update ClockKit complication data, and alert background VoIP apps of incoming activity. A separate certificate is required for each app you distribute.
	VolP Services Certificate
	Establish connectivity between your notification server, the Apple Push Notification service sandbox, and production environment to alert background VoIP apps of incoming activity. A separate certificate is required for each app you distribute.
	Intermediate Certificates
	keychain. This is automatically installed by Xcode. However, if you need to reinstall the
	intermediate signing certificate click the link below:
	Worldwide Developer Relations Certificate Authority

• From the drop-down menu, select the App ID that was previously made in step 2



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• Create a CSR file from the Mac Keychain Access by going to Certificate Assistant>Request a Certificate from a Certificate Authority...

Keychain Access	File	Edit	View	Window	Help		
About Keychain A	ccess						
Preferences		ж,					
Certificate Assista	ant		Op	en			
Ticket Viewer	Ticket Viewer 乙烯K		Cre	Create a Certificate			
Services ►		Cre Cre	ate a Certi ate a Certi	ficate Authority ficate For Someone Else as a Certificate Authority			
Hide Kevchain Ac	cess	жн	Rec	quest a Cer	tificate From a Certificate Authority		
Hide Others Show All		₹жн	Set Eva	the defaul luate "iPho	t Certificate Authority one Distribution: Lookout, Inc."		

• Input your email address, select "Saved to disk", select Continue and save the CSR.

0 0	Certificate Assistant
	Certificate Information
	Enter information for the certificate you are requesting. Click Continue to request a certificate from the CA.
	User Email Address: kingston.yan@lookout.com Common Name: Kingston Yan CA Email Address: Request is: Emailed to the CA Saved to disk Let me specify key pair information
	Continue

 Go back to your Apple Developer account and choose the CSR created from the Keychain Access and select "Continue".



- 🗧 😑 🥤 🇯 Add iOS Certificates (Proc 🗙 🕅 Stephen ← → C Apple Inc. [US] https://developer.apple.com/account/ios/certificate/distribution/create ඉ ය ○ ○ □ = Discover Design Develop Distribute Support Account Certificates, Identifiers & Profiles Stephen Lind 👻 iOS, tvOS, watchOS 🔹 Add iOS "Certificate" ③ Certificates ≡ All Pending Your certificate is ready. Development Production ID Identifiers App IDs Download, Install and Backup Pass Type IDs Download your certificate to your Mac, then double click the .cer file to install in Keychain Access. Make sure to save a backup copy of your private and public keys somewhere secure. Website Push IDs iCloud Containers App Groups Name: Apple VolP Services:com.lookout.enterprise.MyCompany Certificati Devices Type: VoIP Services Jul 07, 2017 Expires: ■ All Apple TV beole Apple Watch iPad iPhone iPod Touch Documentation For more information on using and managing your certificates read: Provisioning Profiles App Distribution Guide ■ All Development Distribution Add Another Done Copyright © 2016 Apple Inc. All rights reserved. Terms of Use Privacy Policy
- Download the certificate file and import to your Keychain Access as login.

STEP 4. CREATE A NEW PROVISIONING PROFILE WITH YOUR NEW APPLICATION ID

• Under Provisioning Profiles on the left navigation bar click "Distribution" and then click the "+" in the upper right corner.

Developer	rechnologies Resources	riograms support mer	mber Center Search	Developer
Certificates, Identifiers &	Profiles			David Richardson 🔻
iOS Apps 🔹	iO	S Provisioning Profiles (Distribution)	+ 7 Q
Certificates	1 profiles total.			
All	Name	* Туре	Status	
Pending	XC: com.drinc.Widget.Widget	iOS Distribution	Active	
Development				
Production				
D Identifiers				
App IDs				
Pass Type IDs				
Website Push IDs				
iCloud Containers				
App Groups				
Merchant IDs				
Devices				
All				
Apple TV				
Apple Watch				
iPad				
iPhone				
iPod Touch				
Provisioning Profiles				
All				
Development				
Distribution				

• Select "In House" under "Distribution" on the next screen and then click "Continue"

Add iOS Provisioning Profile	+ 🔊 Q
Select Type Configure Generate Download	
What type of provisioning profile do you need?	
 Development iOS App Development Create a provisioning profile to install development apps on test devices. 	
Distribution Image: Image: Distribution of the second sec	per of registered
Cancel	

 Select "Lookout for Work (*TeamID*.com.lookout.enterprise. *YourCompanyName*)" as the App ID for this in-house provisioning profile. Click Continue.

	Add iOS Provisioning Profile	+ 📝 Q
Select Type	Configure Generate Download	
PROV	Select App ID.	

If you plan to use services such as Game Center, In-App Purchase, and Push Notifications, or want a Bundle ID unique to a single app, use an explicit App ID. If you want to create one provisioning profile for multiple apps or don't need a specific Bundle ID, select a wildcard App ID. Wildcard App IDs use an asterisk (*) as the last digit in the Bundle ID field. Please note that iOS App IDs and Mac App IDs cannot be used interchangeably.

_ C	App ID: 🛛	Lookout for Work (com	lookout.enterprise.Acm	elnc)	
		Cancel	Back	Continue	1	

• Select the newest distribution certificate that you can. You will need to have the private key for this certificate on the Mac you use for re-signing the IPA. Lookout recommends using a certificate that will not expire in the next 6 months.

Note: If there aren't any certificates, you don't have the private key available or they all expire soon, go to "Certificates -> Production" to create a new certificate. You may have up to 2 active Enterprise Certificates at any given time, so be careful not to revoke a certificate somebody else is actively using to distribute another app. More instructions are available <u>here</u>.

Add iOS Provisioning Profile	+ 📝 Q
Select Type Configure Generate Download	
Select certificates.	
Select the certificates you wish to include in this provisioning profile. To use this p install an app, the certificate the app was signed with must be included.	profile to
Nov 13, 2015 Acme, Inc. (iOS Distribution) Apr 09, 2016	
Cancel Back Continue	

• Give the Profile a nice name like "Lookout for Work Enterprise Distribution Profile" and click "Generate"

Ad	dd iOS Provisioning Profile	+ 📝 Q
Select Type Configure	Generate Download	
PROV Name th	is profile and generate.	
The name you provide w	ill be used to identify the profile in the portal.	
Profile Name:	Lookout for Work Enterprise Distribution Profile	
Туре:	iOS Universal	
App ID:	Lookout for Work (com.lookout.enterprise.AcmeInc)	
Certificates:	1 Included	
	Cancel Back Generate	

Click "Download" on the next screen and save this file. The profile will be used with Lookout's IPA resigning Tool.

Add iOS Provisioning Profile	+ 🗾 Q
Select Type Configure Generate Download	
Your provisioning profile is ready.	
Download and Install Download and double click the following file to install your Provisioning Profile.	
Name: Lookout for Work Enterprise Distribution Profile Type: In-house Distribution App ID: .com.lookout.enterprise.Acmelnc Expires: Apr 09, 2016	

Documentation

For more information on using and managing your Provisioning Profile read:

App Distribution Guide

Add Another

You will embed this file into the Lookout for Work IPA which allows it to be installed on all your employee's devices.

4 HOW TO CREATE .P8 FILE

• Open the Keys -> "All" page in your Developer Center and click the + button to create a new Auth Key.

Certificates, Identifiers &	Certificates, Identifiers & Profiles			Elad Nava 🔻
iOS, tvOS, watchOS 🔹		Keys		+ 9
🔅 Certificates	1 Key(s) Total			
 All Pending Development Production 	Name		*	Services Enabled
	Auth Key ABCDLKUZD6			1
% Keys				
= All				
D Identifiers				
App IDs				

• In the next page, enter a name for your key, enable APNs and click Continue at the bottom of the page.

Key Description

Name:		МуАрр
		You cannot use special characters such as @, &, *, ', *
Key Se	ervices	
Enable a the serv	ind configur ice and auth	e services for this key. Associating a service with this key allows you to use enticate communication with the service.
Enable	Service	
۵	APNs Use the Ap requests. (informatio Programm	ple Push Notification service for your notification One key is used for all of your apps. For more n refer to the Local and Remote Notification ing Guide.

• Finally, click Confirm in the next page. Apple will then generate a .p8 key file containing your APNs Auth Key.

Download and Back Up

After downloading your key, it cannot be re-downloaded as the server copy is removed. If you are not prepared to download your key at this time, click Done and download it at a later time. Be sure to save a backup of your key in a secure place.

Name:	МуАрр
Key ID:	6U27QJ3Z5P
Services	APNs
	Download

Download the .p8 key file to your computer and save it for later. Also, be sure to write down the Key ID somewhere, as you'll need it later when connecting to APNs.

Next, copy the .p8 file you just downloaded into the apns folder we created. Name it apns.p8 for simplicity. And integrate in backend services.

5 **REFERENCES**

 <u>https://developer.apple.com/library/archive/documentation/Performance/Conceptual/Energy</u> <u>Guide-iOS/OptimizeVoIP.html</u>